

BROWN COUNTY HEALTH & HUMAN SERVICES

111 N. Jefferson Street
P.O. Box 22188
Green Bay, WI 54305-3600



Erik Pritzl, Executive Director

MEETING OF THE HUMAN SERVICES BOARD

Thursday, November 9, 2017

COMMUNITY TREATMENT CENTER

3150 GERSHWIN DRIVE; GREEN BAY, WI 54311

5:15 P.M.

AGENDA

1. Call Meeting to Order.
2. Approve/Modify Agenda.
3. Approve Minutes of October 12, 2017 Human Services Board Meeting.
4. *Executive Director's Report.
5. *CTC Administrator Report including NPC Monthly Report.
6. Approval of Community Treatment Center Grievance Committee Policy.
7. *Financial Report for Community Treatment Center and Community Services.
8. Request for Exception to Requirement for Identification Markings on New Shelter Care (2017) and Community Services (2018) Vehicles.
9. *Statistical Reports.
 - a. Monthly CTC Data – Bay Haven Crisis Diversion/Nicolet Psychiatric Hospital.
 - b. Child Protection – Child Abuse/Neglect Report.
 - c. Monthly Contract Update.
10. *Request for New Non-Continuous Provider & New Provider Contract.
11. Other Matters.
12. Adjourn Business Meeting.

**Note: attached as written reports*

Notices:

Notice is hereby given that action by the Human Services Board may be taken on any of the items, which are described or listed in this agenda.

Please take notice that additional members of the Board of Supervisors may attend this meeting of the Human Services Board, resulting in a majority or quorum of the Board of Supervisors. This may constitute a meeting of the Board of Supervisors for purposes of discussion and information gathering relative to this agenda.

Any person wishing to attend the Human Services Board meeting who, because of a disability, requires special accommodations, should contact the Human Services Department at (920) 448-6006 by 4:30 p.m. on the day before the meeting so that arrangements can be made.

BROWN COUNTY HEALTH AND HUMAN SERVICES

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Phone (920) 448-6000 Fax (920) 448-6126

Erik Pritzl Executive Director

To: Human Services Board
Human Services Committee

From: Erik Pritzl, Executive Director

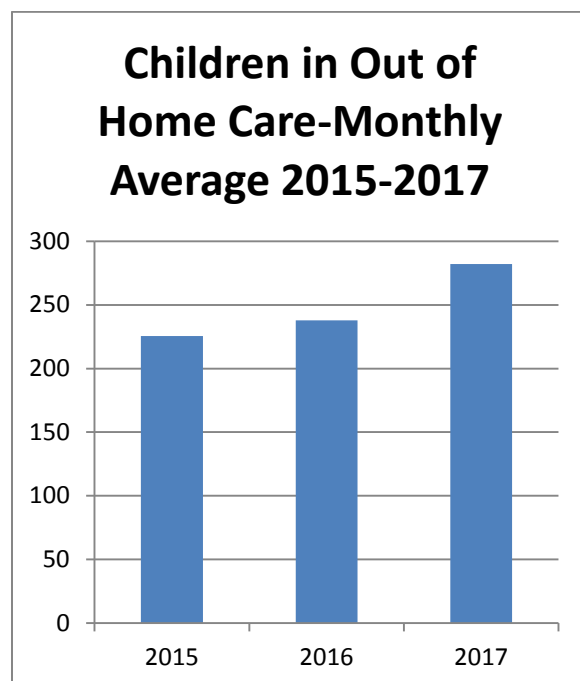
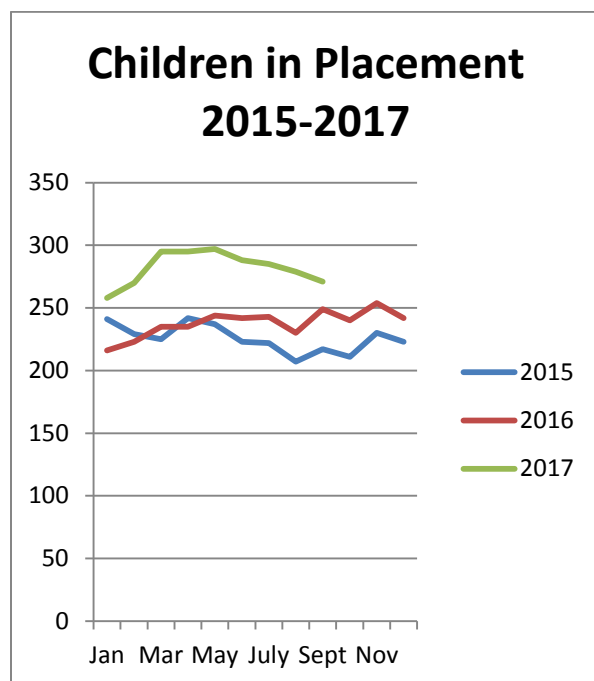
Date: November 9, 2017

Re: Executive Director's Report

Community Services:

Child Protective Services

The Assembly Speaker's Task Force on Foster Care was in Green Bay on October 24, 2017. This task force was formed as a bipartisan committee is to develop ideas to improve the child welfare system. The Health and Human Services Department had a number of staff present for the hearing including this writer, Children, Youth and Families Manager Kevin Brennan, and Social Work Supervisor Marc Seidl who spoke to the task force. One of the areas highlighted for the committee was the increasing number of children in out of home care. The two charts below present a visual of the issue, with multi-year data provided for comparisons.



This results in higher than expected out of home care costs associated with placements in foster homes, residential care center, group homes, or with relatives.

Placement costs are not the only issue of concern as the department budget is reviewed. For example, to avoid out of home care in some situations department staff members utilize “wraparound” funds. These funds can be used to address a service gap, provide short term assistance in meeting a basic need to prevent removal, or provide support to a caregiver to prevent removal.

Adult Behavioral Health

Spending on the mental health initiative components has been increasing in recent months, with the largest increase being seen in residential treatment. There is a significant increase in spending in this area, with just over \$81,743 recorded in October. This is almost 29% of the expenses for the year. Department staff will need to monitor these expenses closely, and this will interfere with other proposals for addressing a surplus that was projected just a few months ago.

Department staff are evaluating grant opportunities that have been presented for substance use services including immediate care, treatment, and prevention activities. This includes Alliance for Wisconsin Youth funding, and Department of Health Services funding.

Community Treatment Center:

The Nicolet Psychiatric Center recently had a revisit the week of October 23rd, and surveyors indicated the facility will be recertified for two years. Successfully completing the survey took a significant amount of staff time and effort to provide a sufficient plan of correction. Audits related to the different corrections are showing sustained change, and these will continue to be in place to maintain improvements.

NPC November Monthly Report

1. **Patient Care Issues**- There are no new concerns to report.
2. **Contracted Services Issues** – No new contracted services reviews or concerns were identified in the month of October.
3. **Summary of patient complaints**- There was one client grievance filed during the month of October on NPC. The complaint was in relation to an Independent Evaluator paid and set up by an outside county, and the complaint was referred back to that appropriate county for resolution. The client expressed satisfaction.
4. **Federal/State Regulatory Concerns**- CMS conducted a follow up Recertification Survey on NPC from 10/23/17 – 10/25/17. The CMS surveyor team indicated verbally that they were recommending Recertification of the Psychiatric Hospital. In addition abbreviated Staffing, Safety, and Emergency Preparedness surveys were conducted at Bayshore Village and Bay Haven on 10/06/17 & 10/24/17, respectfully.

There were no substandard findings of deficiency citations issued on any of these three surveys conducted during the month of October in our inpatient service area units.

5. **Approval of Medical Staff appointments**- There are no new medical staff appointment requests for this month.
6. **Other Business**-

Bayshore Village continues to remain focused on Phase 2 of the Mega Rule. Regulations are effective 11/28/17.

BayHaven has begun contracting with outside counties for Crisis Stabilization and Chapter 55 placements in an effort to increase average daily census occupancy. We continue to explore options to increase utilization of this certified area with the needs of the mental health system for Brown County.

Respectfully submitted by:

*Luke Schubert, NHA,
Hospital and Nursing Home Administrator*

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Phone (920) 448-6000 Fax (920) 448-6166

Erik Pritzl, Executive Director

To: Human Services Board and Human Services Committee

Date: November 1, 2017

Subject: September YTD Financial Results for Community Treatment Center and Community Services

Community Treatment Center

Financial results for the Community Treatment Center show YTD revenues at 76% of the annual budget or 1% above the anticipated benchmark of 75%. Proceeds of approximately \$176,000 from insurance for replacement of the nurse call system damaged by lightning were recognized as revenue in September. This corresponds with completion of the new nurse call system which is now fully operational. In addition to contributing to the overall favorable revenue variance, this also explains the positive net income of \$123,223 for September.

Expenses are at 75% YTD matching the anticipated benchmark as of 9/30/17. The cost of Overtime, Temporary Help, and Food continue to be somewhat over budget related to higher census and CNA hours needed for special cases requiring 1:1 care mainly at the CBRF. These unfavorable variances are offset by favorable variances in Supplies, Repairs & Maintenance, Purchased Services and Intra-County expense.

The September YTD average daily census compared to budget is:

	<u>Actual YTD</u>	<u>2017 Budget</u>
Bayshore Village	61.0	61.7
Nicolet Psychiatric Center	11.7	11.5
Bay Haven CBRF	6.0	3.6

Community Services

Revenues for Community Services are at 74% of the annual budget as of 9/30/17. This is due primarily to Third Party Administrator (TPA) revenues for Children’s Long Term Services (CLTS) which are significantly below budget so far for the year, but this revenue variance is directly offset by a favorable expense variance in the same amount because TPA CLTS payments from the state pass through directly to vendors as expense.

Personnel costs are at the 75% anticipated benchmark YTD as of 9/30/17. Other Operating Expenses are at 77% due primarily to higher than anticipated Purchased Services expense. Five of the most significant YTD unfavorable variances in Purchased Services for 2017 are noted below. The first four of these areas are being analyzed to determine factors which have caused the increase and how best to monitor and decrease these expenses as possible for the remainder of 2017 and in 2018. The YTD budget variance for FC MOE is due to higher payments due in first half of the year and will resolve by year end.

	<u>YTD Variance</u>
State Mental Health Facility Stays – Adults & Children	\$ 441,712
Foster Care – Abused & Neglected	\$ 188,511
Intra-department for Brown Co NPC Days & CBRF/APS Placements	\$ 230,732
Wrap Around Services – Children Youth & Families	\$ 355,270
Family Care Maintenance of Effort Payments	\$ 76,784

Respectfully Submitted,

Eric Johnson - Finance Manager



Community Services

Through 09/30/17

Prior Fiscal Year Activity Included

Summary Listing

Account Classification	Adopted Budget	Budget Amendments	Amended Budget	Current Month Transactions	YTD Encumbrances	YTD Transactions	Budget - YTD Transactions	% Used/ Rec'd	Prior Year YTD
Fund 201 - CP									
REVENUE									
Property taxes	15,543,199.00	.00	15,543,199.00	1,295,266.58	.00	11,657,399.22	3,885,799.78	75	12,187,415.25
Intergov Revenue	32,595,732.00	162,800.00	32,758,532.00	2,618,947.94	.00	24,022,150.89	8,736,381.11	73	23,508,608.60
Public Charges	2,002,522.00	.00	2,002,522.00	184,809.78	.00	1,333,286.22	669,235.78	67	1,617,132.79
Miscellaneous Revenue	169,100.00	.00	169,100.00	1,650.60	.00	109,549.47	59,550.53	65	98,919.51
Other Financing Sources	1,154,275.00	.00	1,154,275.00	96,189.58	.00	865,706.22	288,568.78	75	5,544.00
REVENUE TOTALS	\$51,464,828.00	\$162,800.00	\$51,627,628.00	\$4,196,864.48	\$0.00	\$37,988,092.02	\$13,639,535.98	74%	\$37,417,620.15
EXPENSE									
Personnel Costs	18,538,793.00	(30,000.00)	18,508,793.00	1,352,907.24	.00	13,799,077.65	4,709,715.35	75	13,656,825.66
Operating Expenses	32,881,574.00	260,200.00	33,141,774.00	2,784,648.59	1,324.18	25,582,782.19	7,557,667.63	77	24,404,314.39
Outlay	44,461.00	7,600.00	52,061.00	.00	.00	47,380.60	4,680.40	91	(165.00)
EXPENSE TOTALS	\$51,464,828.00	\$237,800.00	\$51,702,628.00	\$4,137,555.83	\$1,324.18	\$39,429,240.44	\$12,272,063.38	76%	\$38,060,975.05
Fund 201 - CP Totals									
REVENUE TOTALS	51,464,828.00	162,800.00	51,627,628.00	4,196,864.48	.00	37,988,092.02	13,639,535.98	74%	37,417,620.15
EXPENSE TOTALS	51,464,828.00	237,800.00	51,702,628.00	4,137,555.83	1,324.18	39,429,240.44	12,272,063.38	76%	38,060,975.05
Grand Totals	\$0.00	(\$75,000.00)	(\$75,000.00)	\$59,308.65	(\$1,324.18)	(\$1,441,148.42)	\$1,367,472.60		(\$643,354.90)



Community Treatment Center

Through 09/30/17
 Prior Fiscal Year Activity Included
 Summary Listing

Account Classification	Adopted Budget	Budget Amendments	Amended Budget	Current Month Transactions	YTD Encumbrances	YTD Transactions	Budget - YTD Transactions	% Used/ Rec'd	Prior Year YTD
Fund 630 - CTC									
REVENUE									
Property taxes	3,001,525.00	.00	3,001,525.00	250,127.08	.00	2,251,143.72	750,381.28	75	2,097,764.28
Intergov Revenue	4,187,641.00	2,651.00	4,190,292.00	310,454.26	.00	2,877,436.39	1,312,855.61	69	3,079,411.53
Public Charges	3,916,969.00	5,268.00	3,922,237.00	260,476.40	.00	2,984,307.73	937,929.27	76	2,976,705.58
Miscellaneous Revenue	1,607,461.00	176,000.00	1,783,461.00	301,547.31	.00	1,638,658.93	144,802.07	92	1,450,189.72
Other Financing Sources	.00	5,420.00	5,420.00	5,420.00	.00	5,420.00	.00	100	9,818.20
REVENUE TOTALS	\$12,713,596.00	\$189,339.00	\$12,902,935.00	\$1,128,025.05	\$0.00	\$9,756,966.77	\$3,145,968.23	76%	\$9,613,889.31
EXPENSE									
Personnel Costs	9,013,720.00	13,339.00	9,027,059.00	696,814.78	.00	6,770,957.37	2,256,101.63	75	7,053,140.43
Operating Expenses	4,392,905.00	.00	4,392,905.00	307,986.33	1,824.00	3,276,449.59	1,114,631.41	75	3,208,456.13
Outlay	6,000.00	.00	6,000.00	.00	.00	36,538.62	(30,538.62)	609	.00
EXPENSE TOTALS	\$13,412,625.00	\$13,339.00	\$13,425,964.00	\$1,004,801.11	\$1,824.00	\$10,083,945.58	\$3,340,194.42	75%	\$10,261,596.56
Fund 630 - CTC Totals									
REVENUE TOTALS	12,713,596.00	189,339.00	12,902,935.00	1,128,025.05	.00	9,756,966.77	3,145,968.23	76%	9,613,889.31
EXPENSE TOTALS	13,412,625.00	13,339.00	13,425,964.00	1,004,801.11	1,824.00	10,083,945.58	3,340,194.42	75%	10,261,596.56
Grand Totals	(\$699,029.00)	\$176,000.00	(\$523,029.00)	\$123,223.94	(\$1,824.00)	(\$326,978.81)	(\$194,226.19)		(\$647,707.25)

**BROWN COUNTY COMMUNITY TREATMENT CENTER
OCTOBER 2017 BAY HAVEN STATISTICS**

ADMISSIONS	October	YTD 2017	YTD 2016
Voluntary - Mental Illness	23	243	247
Voluntary - Alcohol	0	0	0
Voluntary - AODA/Drug	0	0	0
Police Protective Custody - Alcohol	0	0	0
Commitment - Alcohol	0	0	0
Commitment - Drug	0	0	0
Court-Ordered Evaluation	0	0	0
Emergency Commitment- Alcohol	0	0	0
Emergency Detention - Drug	0	0	0
Emergency Detention - Mental Illness	0	0	0
Court Order Prelim. - Mental Illness	0	0	0
Court Order Prelim. - Alcohol	0	0	0
Court Order for Final Hearing	0	0	0
Commitment - Mental Illness	0	0	0
Return from Conditional Release	0	0	0
Court Order Prelim. - Drug	0	0	0
Other - EPP	1	6	0
TOTAL	24	249	247

ADMISSIONS BY UNITS			
Bay Haven	24	249	247
TOTAL	24	249	247

ADMISSIONS BY COUNTY			
Brown	20	214	216
Door	0	4	5
Kewaunee	0	1	2
Oconto	0	6	2
Marinette	0	0	1
Shawano	1	11	5
Waupaca	0	1	1
Menominee	0	0	1
Outagamie	1	3	2
Manitowoc	0	1	6
Winnebago	0	0	0
Other	2	8	6
TOTAL	24	249	247

READMIT WITHIN 30 DAYS			
Bay Haven	1	20	23
TOTAL	1	20	23

AVERAGE DAILY CENSUS	October	YTD 2017	YTD 2016
Bay Haven	4.9	5.8	4.4
TOTAL	4.9	5.8	4.4

INPATIENT SERVICE DAYS			
Bay Haven	152	1778	1327
TOTAL	152	1778	1327

BED OCCUPANCY			
Bay Haven	33%	39%	29%
TOTAL	33%	39%	29%

DISCHARGES			
Bay Haven	24	246	241
TOTAL	24	246	241

DISCHARGE DAYS			
Bay Haven	141	1723	1272
TOTAL	141	1723	1272

AVERAGE LENGTH OF STAY			
Bay Haven	6	7	5
TOTAL	6	7	5

AVERAGE LENGTH OF STAY BY COUNTY			
Brown	8	9	5
Door	0	0	1
Kewaunee	0	0	1
Oconto	0	2	0
Marinette	0	0	0
Shawano	1	2	1
Waupaca	0	0	8
Menominee	0	0	0
Outagamie	3	2	2
Manitowoc	0	0	3
Winnebago	0	0	0
Other	5	4	1
TOTAL	6	7	5

IN/OUTS	Current	YTD	2016
	0	20	33

**BROWN COUNTY COMMUNITY TREATMENT CENTER
OCTOBER 2017 NICOLET PSYCHIATRIC CENTER STATISTICS**

ADMISSIONS	October	YTD 2017	YTD 2016
Voluntary - Mental Illness	13	100	96
Voluntary - Alcohol	0	1	0
Voluntary - AODA/Drug	0	1	0
Police Protective Custody - Alcohol	0	0	0
Commitment - Alcohol	0	0	0
Commitment - Drug	0	0	0
Court-Ordered Evaluation	0	0	0
Emergency Commitment- Alcohol	0	0	0
Emergency Detention - Drug	0	0	0
Emergency Detention - Mental Illness	46	465	536
Court Order Prelim. - Mental Illness	0	0	0
Court Order Prelim. - Alcohol	0	0	0
Court Order for Final Hearing	0	9	14
Commitment - Mental Illness	0	0	0
Return from Conditional Release	3	55	66
Court Order Prelim. - Drug	0	0	0
Other	0	0	3
TOTAL	62	631	715

AVERAGE DAILY CENSUS	October	YTD 2017	YTD 2016
Nicolet	10.8	11.7	12.1
TOTAL	10.8	11.7	12.1

INPATIENT SERVICE DAYS			
Nicolet	336	3542	3696
TOTAL	336	3542	3696

BED OCCUPANCY			
Nicolet (16 Beds)	68%	73%	76%
TOTAL (16 Beds)	68%	73%	76%

DISCHARGES			
Nicolet	71	637	714
TOTAL	71	637	714

DISCHARGE DAYS			
Nicolet	361	3585	3675
TOTAL	361	3585	3675

ADMISSIONS BY UNITS			
Nicolet	62	631	715
TOTAL	62	631	715

AVERAGE LENGTH OF STAY			
Nicolet	5.1	6	5
TOTAL	5.1	6	5

ADMISSIONS BY COUNTY			
Brown	49	506	560
Door	1	8	17
Kewaunee	2	12	18
Oconto	4	18	18
Marinette	0	3	13
Shawano	1	8	8
Waupaca	0	2	2
Menominee	0	1	4
Outagamie	0	20	18
Manitowoc	2	24	24
Winnebago	0	2	10
Other	3	27	23
TOTAL	62	631	715

AVERAGE LENGTH OF STAY BY COUNTY			
Brown	5	5	7
Door	9	5	5
Kewaunee	7	5	4
Oconto	6	4	2
Marinette	0	1	5
Shawano	8	6	3
Waupaca	0	2	0
Menominee	0	0	1
Outagamie	0	1	8
Manitowoc	2	3	4
Winnebago	0	0	2
Other	8	6	5
TOTAL	5	5	6

READMIT WITHIN 30 DAYS			
Nicolet	1	64	75
TOTAL	1	64	75

IN/OUTS	Current	YTD	2016
	1	12	29

CTC DOUBLE SHIFTS WORKED 9/21/2017 THRU 10/31/17

Employee Name	Classification	Date	shifts worked
Bisick, Billie	RN	9/30,10/28,29	PM,NOC
Crooks, Stephanie	CNA		10/8 AM,PM
Furst, Brian	CNA		10/29 AM,PM
Hawk, Nicole	LPN		10/26 PM,NOC
Joachim, Bob	CNA	9/23,10/8,31	AM,PM
Koski, Cris	LPN		10/25 PM,NOC
Lancelle, Lana	LPN		10/19 PM,NOC
Long-Paul, John	CNA		10/23 PM,NOC
Lor, Mary	CNA		10/7 PM,NOC
Molina, Brandon	CNA		10/7 AM,PM
Perdue, Maria	CNA		10/31 AM,PM
Radeva, Gigi	CNA		9/23 AM,PM
Sacotte, Chris	RN	10/8,10,21,22,31	PM,NOC
Spencer, Brenda	LPN		9/23 PM,NOC
Spencer, Brenda	LPN		10/8,22 AM,PM
Witschel, Jill	CNA	9/30,10/29	AM,PM

November 2017, Child Protective Services: Family Support Specialist

Supportive Services in Child Protective Services

Brown County Health and Human Services received a report on Jane, her mother and her three children, ages 2, 4 and 5 years in September 2017.

The children continue to be with one of Jane's friend under a Protective Plan to keep them safe while the initial assessment worker continues to gather information. The worker determines that there are significant concerns of neglect that warrant a Child in Need of Protection and Services petition request. This petition request is sent to Corporation Counsel's Office and a decision is made if it will be filed with the court.

The worker receives notification that the case will be filed with the court and a determination will be made by the initial assessment worker if the children can stay within the family home safely or if they need to be removed and placed with a relative or in foster care.

Throughout the assessment process, the worker also did solution mapping with the family to determine what is going well, what are the areas of concern and what should happen next based on this information. Jane identified that she is in need of assistance around keeping her home clean, parenting and her mental health as she is diagnosed with depression. The initial assessment worker made a referral to the Family Support Program to assist with goal setting and assistance to return the children to the home if possible.

Child Protective Services (CPS) is a specialized field of the Child Welfare System. CPS intervention is warranted whenever there is a report that a child may be unsafe, abused or neglected, or be at risk of abuse or neglect. The purpose of the CPS system is to identify and alter family conditions that make children unsafe or place them at risk for abuse or neglect. This month we highlight the Family Support Program.

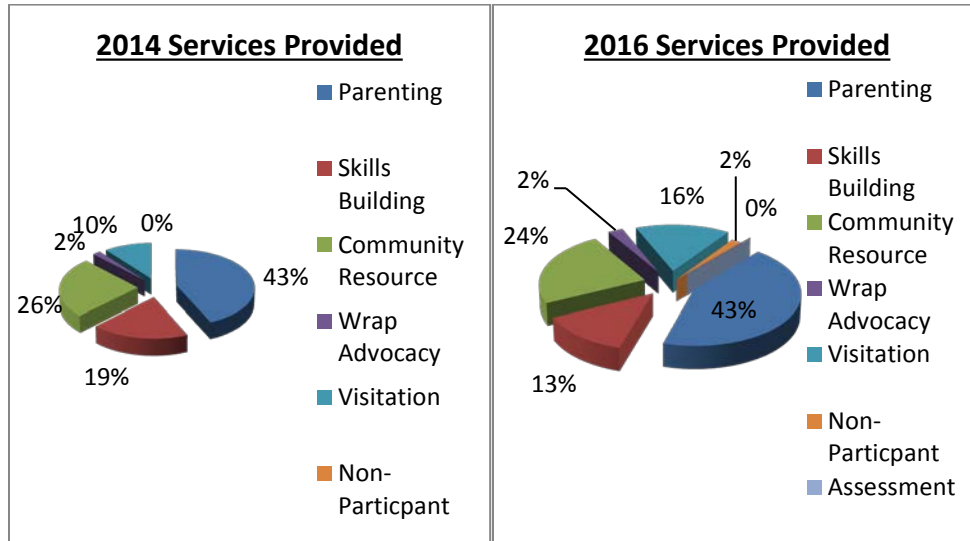
The Family Support Program consists of a team of four individuals who provide a variety of services. The team provides a parenting assessment that is done at the beginning of the case and then at closure time. This assessment measures the strengths and weaknesses in a parent's ability to be a healthy parent. In addition, it also identifies areas that the workers can work with the parents on to improve their parenting skills. The parenting assessment and program used in family support is the Nurturing Parenting Program. This program is trained by Dr. Stephen Bavolek and is a family-centered trauma-informed initiative designed to build nurturing parenting skills as an alternative to abusive and neglecting parenting and child-rearing practices. The hope is to prevent recidivism and stop the cycle of abuse.

Family support also provides parent coaching, community resource connection and can be used as a safety service provider. The family support team supervises visits and provides some transportation for families. They also provide education on budgeting and healthy eating. Each worker carries on average a caseload of 16 cases. The amount of contact a family support worker has with a family depends on the need and the request of the ongoing worker. The minimum contact with the assigned family is weekly. The worker is able to structure the engagement with the family on the needs identified by the ongoing worker and the family.

The data collected since January of 2014 shows that 90% of the families that worked with a family support worker closed/achieved permanence faster than families that have not worked with a family support worker.

Since January of 2014, family support has worked with 260 families. The duration a family support worker is involved varies. The program is intended to be somewhat short term and is usually for approximately eight months. At times, cases do surpass this timeline. The duration of time for involvement depends on safety concerns and input from the team involved with the family.

The graphs below indicate the services provided by this program in 2014 and 2016.



In December we will focus Children in Need of Protection and Services Petitions and Out of Home Care.

**HUMAN SERVICES
2017 PROVIDER CONTRACT LIST - 10/3/2017**

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
Acceptational Minds LLC	Living skills for autistic and/or behaviorally-challenged children and their families	Children	CLTS, CABHU, JJ	11/29/16	12/20/16	\$245,000
Adams L AFH	3-4 bed traditional adult family home	MH/AODA	Behavioral Health, CMHP	11/28/16	12/29/16	\$124,000
Advocates for Healthy Transitional Living LLC	Treatment foster care placing agency and respite care	High behavioral needs children	CABHU, CPS, CLTS	11/29/16	12/28/16	\$275,000
Advocates Extension LLC	Counseling, daily living skills, summer programming, respite care, CCS services	High behavioral needs children	CABHU, CLTS, CPS, JJ	11/29/16	12/27/16	\$800,000
Affinity Health (St. Elizabeth Hospital & Affinity Medical Group)	Inpatient detox services	MH/AODA	Behavioral Health	2/17/17	3/23/17	\$80,000
American Foundation of Counseling	Treatment foster care placing agency and CCS Services	Children and adults	CPS, CABHU, Behavioral Health	11/29/16	12/5/16	\$225,000
Anderson, Campell Educational Teaching (ACE)	Daily living skills training	Children	CLTS	11/29/16	12/19/16	\$24,000
Angels on Arcadian	CBRF (assisted living)	DD, PD	CMHP	11/28/16	12/21/16	\$75,000
Anna's Healthcare (formerly County Living)	CBRF (assisted living)	MH/AODA	Behavioral Health, CMHP	11/29/16	1/9/17	\$180,000
ASPIRO Inc.	Birth to 3 services, respite, prevocational training, adult day programming	Children with disabilities	BT3, CMHP, CLTS	11/29/16	12/19/16	\$660,000
Assisted Living by Hillcrest (Bishop's Court, Birch Creek and Allo	CBRF (assisted living) for APS use	At-risk adults	APS	6/19/17	7/17/17	\$60,000
Bellin Health Occupational Health Solutions	Drug screenings	Adult parents	CPS, CABHU	12/1/16	12/29/16	\$20,000
Bellin Psychiatric Center	Inpatient psychiatric and detox services	MH/AODA	Behavioral Health	12/1/16	12/19/16	\$400,000
Better Days Mentoring	Youth mentoring services, daily living skills	Youth	CPS, JJ, CLTS	11/29/16	12/28/16	\$40,000
Boll Adult Care Concepts	Corporate adult famiy home (assisted living) with CCS services for high needs behavioral health	MH/AODA	Behavioral Health, CMHP	11/28/16	12/5/16	\$825,000
Brotoloc Health Care System	CBRF and corporate adult family homes (assisted living)	PD with MH issues	Behavioral Health, CMHP	11/28/16	12/20/16	\$558,000
Care for All Ages (CFAA)	CBRF (assisted living), child day care (day care used VERY sparingly)	PD with MH issues	Behavioral Health, CMHP	11/28/16	12/29/16	\$40,000
Catholic Charities of the Diocese of GB	Teen Parenting program, fiscal agent services, domestic violence group	Teens	CPS, CMHP	12/1/16	12/5/16	\$154,000
Centerpiece LLC	Social learning groups for children with social communication challenges	Children	CLTS	12/12/16	12/15/16	\$6,000
Cerebral Palsy Inc.	Respite and daily living skills	Children with disabilities	CLTS, C-COP, BT3	12/15/16	1/4/17	\$65,000

**HUMAN SERVICES
2017 PROVIDER CONTRACT LIST - 10/3/2017**

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
Childrens Service Society	Treatment foster care placing agency	Children	CLTS	11/29/16	12/19/16	\$20,000
Chileda Institute	Children high-needs residential care center (RCC)	High behavioral needs children	CPS	12/1/16	1/5/17	\$175,000
Choices to Change	Group home for juvenile offenders	Juvenile offenders	JJ	7/13/17	7/17/17	\$200,000
Clarity Care Inc.	CBRF (assisted living), home health care	PD with MH issues	CMHP	11/28/16	1/9/17	\$53,000
Communication Pathways LLC	Social learning groups for children with social communication challenges	Children	CLTS, C-COP	11/29/16	12/5/16	\$40,000
Comfort Keepers	Supportive home care services for Dementia Crisis Innovation Grant	At-risk adults	APS	9/7/17		\$7,600
Compass Development	CBRF (assisted living)	PD with MH issues	Behavioral Health, CMHP	11/28/16	12/20/16	\$50,000
Curative Connections (formerly NEW Curative)	Supportive home care, specialized transportation, prevocational training, daily living skills, CCS services	MH/AODA and LTC children	Behavioral Health, CMHP, CABHU, CLTS	11/29/16	12/20/16	\$360,500
Curo Care LLC	Corporate adult family homes (assisted living)	PD with MH issues	Behavioral Health, CMHP	11/28/16	12/5/16	\$200,000
Darnell Receiving Home	Receiving home for emergency placements	Children in need	CPS	11/29/16	12/22/16	N/A
Deer Path Assisted Living Inc.	CBRF, corporate adult family homes (assisted living)	MH/AODA	Behavioral Health, CMHP	11/28/16	12/5/16	\$315,500
Dodge County (DBA Clearview Behavioral Health)	Brain injury rehabilitation center	Adults w/traumatic brain injury	Behavioral Health	12/1/16	12/19/16	\$285,000
Dynamic Family Solutions	Family counseling/treatment programs	Families of juvenile offenders	JJ	11/29/16	1/12/17	\$285,000
Elsner AFH	1-2 bed traditional adult family home	MH	Behavioral Health, CMHP	12/1/16	1/9/17	\$16,500
Encompass Child Care	Child day care	Children	CPS	12/6/16	12/15/16	\$80,000
Engberg AFH	1-2 bed traditional adult family home	PD with MH issues	Behavioral Health, CMHP	11/29/16	12/13/16	\$16,500
Exceptional Equestrians	Hippotherapy and therapeutic riding to clients with special needs	Children with disabilities	CLTS, C-COP	11/29/16	12/5/16	\$20,000

**HUMAN SERVICES
2017 PROVIDER CONTRACT LIST - 10/3/2017**

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
Expressive Therapies LLC	Music therapy for children	Children	CLTS	2/9/17	2/23/17	\$25,000
Family Care Specialists, Inc.	Treatment foster care placing agency	Children	CPS, JJ	11/29/16	12/27/16	\$50,000
Family Services of Northeast Wisconsin Inc.	CBRF (assisted living), CRISIS Center services, counseling, CCS services	MH/AODA, children	Behavioral Health, CABHU, APS, CPS, CMHP	12/5/16	12/19/16	\$2,750,000
Family Training Program	Parenting/family skills training	CPS parents, parents of juvenile offenders	JJ, CSP	12/1/16	12/19/16	\$288,000
Family Works Programs, Inc.	Treatment foster care placing agency	Children	CPS, JJ	5/30/17	6/5/17	N/A
Friendship House	Group home for juvenile offenders	Juvenile offenders	JJ	7/13/17	8/7/17	\$150,000
Golden House	Domestic abuse services	Adults in need	CPS, APS	12/1/16	12/13/16	\$63,086
Gonzalez AFH	3-4 bed traditional adult family home	PD with MH issues	Behavioral Health, CMHP	11/28/16	1/3/17	\$50,300
Goodwill Industries	Prevocational services	PD with MH issues	CMHP	12/1/16	12/5/16	\$2,500
Green Bay Transit Commission - NO CONTRACT	Bus passes for transportation to/from school, meetings with parents, etc.	CPS case children and adults	CPS	N/A	N/A	N/A
Greenfield Rehabilitation Agency, Inc.	Birth to 3 services	Children with disabilities	BT3	11/29/16	1/5/17	\$200,000
Helping Hands Caregivers	Supportive home care	PD with MH issues	CMHP	12/1/16	12/20/16	\$8,000
Home Instead Senior Care	Supportive home care	PD with MH issues	CMHP	12/1/16	1/3/17	\$10,000
Homes for Independent Living	CBRF (assisted living)	MH	Behavioral Health	11/28/16	12/8/16	\$260,000
Improved Living Services	Corporate adult family homes (assisted living), CCS services	MH	Behavioral Health	11/28/16	12/27/16	\$250,000
Infinity Care Inc.	CBRF (assisted living), home health care	PD with MH issues	Behavioral Health, CMHP	11/28/16	12/12/16	\$400,000
Innovative Counseling	CCS services	BH children and adults	Behavioral Health, CABHU	8/22/17	8/25/17	\$60,000

**HUMAN SERVICES
2017 PROVIDER CONTRACT LIST - 10/3/2017**

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
Innovative Services	Corporate adult family home (assisted living), CCS services, daily living skills, supportive home care	High-needs MH	Behavioral Health, CABHU, JJ, CPS, CMHP, CLTS	11/29/16	12/8/16	\$1,750,000
Jackie Nitschke Center Inc.	AODA residential and intensive outpatient services	AODA adults and youth	Behavioral Health, CABHU	12/15/16	12/27/16	\$100,000
Jacobs Fence LLC	Fence construction	At-risk of elopement	CLTS	8/29/17	9/22/17	\$20,000
KCC Fiscal Agent Services	Payor of client-hired personal care workers	Children (few adults) with long-term care needs	CLTS, CMHP	12/13/16	1/3/17	\$800,000
Kimbrough, Ellen AFH	1-2 bed traditional adult family home	MH	Behavioral Health	8/23/17	6/24/17	\$8,600
Klarkowski, Julie AFH	1-2 bed traditional adult family home	MH	Behavioral Health	11/28/16	12/5/16	\$15,000
Krueger Receiving Home - TERMED AS OF 2/28/17	Receiving home for emergency placements	Children in need	CPS	11/29/16	12/21/16	N/A
Lad Lake	Youth high-needs residential care center (RCC)	High behavioral needs children	JJ, CPS	12/1/16	12/13/16	\$40,000
Lamers Bus Lines Inc.	Specialized transportation	DD youth transitioning to adults	CLTS	11/29/16	12/15/16	\$10,000
Lutheran Social Services	CBRF (assisted living) with CCS services	MH/AODA	Behavioral Health	11/28/16	1/16/17	\$825,000
Lutheran Social Services (Homme Home)	Youth (all male) high-needs residential care center (RCC)	High behavioral needs children	CPS, JJ	4/13/17	5/9/17	\$400,000
Macht Village Programs Inc. (MVP)	Respite care, counseling, daily living skills, CCS services, treatment foster care child placing agency	High behavioral needs children	CABHU, CLTS, CPS, JJ	11/29/16	1/3/17	\$800,000
Marco Services Inc.	AODA residential services	AODA adults	Behavioral Health	12/15/16	1/12/17	\$100,000
Matthews Senior Living	CBRF (assisted living)	PD with MH issues	Behavioral Health, CMHP	11/28/16	12/27/16	\$100,000
McCormick Memorial Home	CBRF (assisted living)	MH/AODA	Behavioral Health	11/28/16	12/22/16	\$60,000
Mooring Programs Inc.	AODA residential services	AODA adults	Behavioral Health	12/15/16	1/5/17	\$100,000
My Brother's Keeper	Male Mentoring Program	Juvenile males	JJ	12/1/16	12/5/16	\$15,000

**HUMAN SERVICES
2017 PROVIDER CONTRACT LIST - 10/3/2017**

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
Mystic Meadows LLC	Corporate AFH (assisted living)	MH/AODA	Behavioral Health, CMHP	11/28/16	12/5/16	\$200,000
NEW Community Shelter Inc.	Homeless sheltering services	MH	Behavioral Health	12/1/16	12/28/16	\$40,000
Northwest Passage	Children high-needs residential care center (RCC)	High behavioral needs children	CPS, JJ	12/1/16	12/22/16	\$125,000
Nova Counseling Services Inc.	AODA residential services	AODA adults	Behavioral Health	12/15/16	12/19/16	\$100,000
Nurses PRN Home Care	Skilled nursing services	Children	CPS, CLTS	2/23/17	2/28/17	\$45,000
Oconomowoc Development Training Center	Residential care center (RCC) for juvenile offenders	Juvenile offenders	JJ	7/13/17	8/14/17	\$175,000
Options Counseling Services (Koinonia)	AODA residential services	AODA adults	Behavioral Health	9/19/17	9/21/17	\$35,000
Options for Independent Living Inc.	CCS services, home modification assessments	MH/AODA	Behavioral Health, CLTS	11/29/16	12/15/16	\$10,000
Options Lab Inc. - TERMED AS OF 5/6/17	Drug screenings	AODA, CPS parents	Behavioral Health, CABHU, JJ, CP	12/1/16	12/20/16	\$45,000
Options Treatment Program	AODA treatment, CCS services	AODA youth and adults	JJ, Drug Court	11/29/16	12/27/16	\$85,000
Paragon Industries	Daily respite care	Children with long-term care needs	CLTS	11/29/16	12/19/16	\$125,000
Parmentier AFH	3-4 bed traditional adult family home	MH	Behavioral Health, CMHP	11/28/16	12/1/16	\$30,100
Pathways Treatment	AODA residential treatment for dual diagnosis clients	AODA/MH (dual diagnosis)	Behavioral Health	3/7/17	3/14/17	\$30,000
Pillar and Vine, Inc.	Treatment foster care placing agency	Children	CPS/JJ	12/6/16	12/20/16	\$50,000
Pnuma Health Care	CBRF (assisted living)	PD with MH issues	Behavioral Health, CMHP	11/28/16	12/19/16	\$150,000
Productive Living Systems	Corporate adult family homes, CBRF (assisted living), supportive apartment program	MH/AODA	Behavioral Health, CMHP	11/28/16	1/9/17	\$325,000
Psychological Consultants of Green Bay	Psychological assessments to determine competency	Elderly, DD	APS	12/1/16	12/19/16	\$35,000
Ravenwood Behavioral Health	Nursing home for high-needs MH clients	High-needs MH	Behavioral Health	12/1/16	1/23/17	\$100,000

**HUMAN SERVICES
2017 PROVIDER CONTRACT LIST - 10/3/2017**

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract Sent	Contract Returned	Updated Not-to-Exceed Amount
Rawhide, Inc.	Residential care center (RCC) for juvenile offenders	Juvenile offenders	JJ	7/13/17	7/24/17	\$225,000
REM Wisconsin	Corporate adult family home, CBRF (assisted living)	MH, PD with MH issues	Behavioral Health, CMHP	11/28/16	12/5/16	\$285,500
Slaght AFH	3-4 bed traditional adult family home	MH	Behavioral Health	11/28/16	12/28/16	\$50,000
Social Thinkers	Social learning groups for children with social communication challenges	Children	CLTS	12/6/16	12/27/16	\$25,000
Spectrum Behavioral Health	CCS services	Children	CLTS	11/29/16	1/3/17	\$50,000
St. Vincent Hospital	Birth to 3 services, home delivered meals	Children with disabilities	BT3	11/29/16	12/27/16	\$200,000
Talbot AFH	1-2 bed traditional adult family home	MH	Behavioral Health	11/28/16	12/22/16	\$40,000
Tomorrow's Children Inc.	Children high-needs residential care center (RCC)	High behavioral needs children	CABHU	12/1/16	12/27/16	\$100,000
Trempealeau County Health Care	County-run adult family homes, CBRF (assisted living), and institute for mental disease	Very high-needs MH	Behavioral Health	12/1/16	12/7/16	\$1,800,000
United Translators	Interpreter/translation services	Non-english speaking	APS, CPS	12/1/16	12/15/16	\$20,000
Vande Hey Receiving Home	Receiving home for emergency placements	Children in need	CPS	2/28/17	3/23/17	N/A
VanLanen Receiving Home	Receiving home for emergency placements	Children in need	CPS	11/29/16	12/20/16	N/A
Villa Hope	CBRF (assisted living), supportive apartment program	MH/AODA	Behavioral Health	12/1/16	12/5/16	\$1,700,000
Willow Creek Behavioral Health (SBH)	Inpatient psychiatric and detox services	MH/AODA	Behavioral Health	1/26/17	2/2/17	\$200,000
Wisconsin Family Ties	Family support and advocacy services	Parents of MH/juvenile offenders	CABHU, JJ	12/1/16	12/22/16	\$26,000
Wisconsin Lock and Load Transport	Provides secure transportation to/from GB to other state facilities	MH, JJ	Behavioral Health, JJ, Drug Court	12/1/16	12/13/16	\$35,000
TOTAL						\$23,152,686

Brown County Human Services
New Non-Contracted and Contracted Providers
 October 2, 2017

REQUEST FOR NON-CONTINUOUS/NON-CONTRACTED PROVIDER			
PROVIDER	SERVICE DESCRIPTION	NOT-TO-EXCEED AMOUNT	DATE

REQUEST FOR NEW PROVIDER CONTRACT				
PROVIDER	SERVICE DESCRIPTION	TARGET CLIENTS	NOT-TO-EXCEED CONTRACT AMOUNT	DATE
Options Counseling Services	AODA residential services	AODA Adults	\$35,000	9/21/17