

Van Transportation

NAME	HOURS	COST	SERVICE
A-1 Medi Mobile 2819 University Green Bay 54311 920-469-3559	Mon. - Fri. 7am to 5pm	\$22.00 first 5 miles; \$2.00/mile over 5 miles	Doctor and social appointments Closed holidays
Arms of Angels 1658 Silhouette Lane DePere 54115 920-370-7599	Mon. – Fri. 7am to 5pm	\$55.00 Door-to-door \$55.00 Hospital discharge Mon. – Fri. \$75.00 Hospital discharge Sat. & Sun.	Doctor and social appointments Will travel outside of the county & WI May transport on holidays
Comfort Travel 1029 Sunset Beach Suamico 54173 920-490-7667	Business hrs: Mon. - Fri. 7am - 4:30pm Transport hrs.: M-F 7am to 11:30pm; Sat. 6am to 5pm; Sun. 7am to 6pm	\$35.00 one way; \$1.55/mile over 5 miles Weekend and after hrs. rate differ \$1.45/mile outside of Green Bay area	Doctor and social appointments Open holidays Non Emergency Stretcher; will travel outside of the county & WI
Lamers 2937 Monroe Rd. DePere 54115 920-336-7220	Business hrs: Mon.- Fri. 6:30am - 5pm Transport hrs: M-F 5am - 10pm Weekend by appt.	\$19 for first 5 miles; \$1.75/ mile over 5 miles.	Doctor and social appointments Closed major holidays
MV Transportation 1011 Park View Green Bay 54304 920-448-3185	Mon.- Fri. 5am-10pm; Sat. 7am-6:45pm	ONLY with Para-transit card. Application required to obtain card and is available through Green Bay Transit or at the ADRC. \$3.00 one way; \$6.00 round trip.	Doctor and social appointments; Service area is defined as an area within ¾ of a mile on either side of a fixed Green Bay Metro route. Closed major holidays
NEW Transportation 9431 Cty D Forestville 54213 920-825-7411	Mon.- Fri. 8am - 6pm. Sat. by appointment or for dialysis	\$12 first 5 miles; \$1.50/mile over 5 miles.	Doctor and social appointments; Closed major holidays; Will transport out of town for medical appointments.
Out and About 1672 Murphy Dr Green Bay 54303 920-366-4030	Mon. Wed. Fri. 8am – 5pm; Tues. Thurs. 11am – 5pm; Call for weekend and evening hrs.	\$4 for first 15 min.; increments of \$4 for additional 15 min. Payment due at time of service	Doctor and social appointments; grocery store, church, light household tasks; NO LIFT ON VAN-CAN'T BE WHEELCHAIR BOUND
Travel Aide 261 French St Peshtigo 54157 800-631-1804	Mon. - Fri. 8am-4:30pm Call for weekend and evening hrs.	\$20 first 5 miles; \$1.75/mile over 5 miles.	Doctor and social appointments; Closed major holidays
Wheelchair Transportation 1269 Langlade Green Bay 54304 920-494-3333	Mon.-Fri. 8am - 5pm Call for weekend and evening hrs.	Mon. to Fri--\$45/hr. Sat. and Sun.--\$55/hr. Holidays--\$65/hr. Out of town \$1.50/mile	Doctor and social appointments Available holidays



Medical Assistance Transportation for Non-Emergency Medical Services

Starting July 1, 2011 LogistiCare (LGTC) is the provider for Non-Emergency Medical Assistance (MA) medical services transportation in Brown County, except for those participants who reside in a Nursing Home. If you have Medical Assistance and reside in a Nursing Home contact the facility to make arrangements for transportation.

All trips must be pre-arranged and confirmed by LogistiCare.

Key Terms and Telephone Numbers

- A standing order is a regularly reoccurring (three or more times per week, for 3 or more months' duration) reservation for transport to a Medicaid billable service. For example, Monday, Wednesday and Friday transport to and from dialysis.
- A trip is a less frequent, episodic trip. For example, a trip to and from the doctor next Wednesday.
 - **Ride Reservation Number - 866-907-1493** is the number that members, families/care givers or medical providers call. Call Monday – Friday 7 a.m. to 6 p.m. to reserve a trip for the member. All trips must be pre-arranged 2 business days in advance, except urgent and discharge trips can be called in 24 / 7.
 - **When scheduling an appointment you will need your**
 - **Forward Health Identification Number,**
 - **Name and address and telephone number of the medical provider for your appointment**
 - **Date and time of the appointment.**
 - **TTY Reservation Number - 866-288-3133** is the number for deaf or hearing impaired members.
 - **“Where’s My Ride?”** Number - **866-907-1494** is the number that members, family members, caregivers, case managers, or social workers call with a service issue or complaint.
 - **Health Care Facility Reservation Number - 866-907-1497** is the number for health care facility staff to request a trip for a member, or arrange a standing order. 877-352-5629 is the Facility Department fax number.

*This information is provided courtesy of the Aging & Disability Resource Center of Brown County,
Check out the Community Services Database-211 on our website at www.ADRCoFBrownCounty.org or
call (920) 448-4300*