



Brown County Home Care Agencies Providing MA Personal Care

Licensed Medical Home Care			
Name/Address	Office Hours - Contact/Phone	Sources of Revenue	Scope of Service
Clarity Home Care 2649 Manitowoc Rd Green Bay, WI 54311	M-F 8:00am - 4:30pm Pat Walsh 920-469-5240 24 hr. answering service	Medicare, Medicaid, insurance, private pay, COP, CIP	May have caregivers available or may hire your family member or friend to provide MA Personal Care
Helping Hands Caregivers 443 S Jackson St Green Bay WI 54301	M-F 8:00am to 5:00pm 920-217-2961 24 hr. line	Private pay, COP, CIP, Medicaid, insurance	May have caregivers available or may hire your family member or friend to provide MA Personal Care
Options for Independent Living 555 Country Club Road Green Bay, WI 54313	M-F 8:00am to 4:30pm Lynn Smits 920-490-8270 ext. 114	Medicaid	Consumer must have an identified caregiver that they wish to hire (no caregivers are available through Options for Independent Living)
ResCare HomeCare 1901 S. Webster Ave. Ste 4 Green Bay, WI 54301	M-F 8:00am – 4:00pm Jennifer Shipley, RN 920-498-0606 or 800-236-0678 24 hr RN triage and scheduling service	Medicare, Medicaid, COP, CIP, Workers Comp., insurance, private pay, VA	May have caregivers available or may hire your family member or friend to provide MA Personal Care

If using your own caregiver (Personal Care Worker - PCW), candidate must be at least 18 years old and ideally, be trained in the skill(s) necessary to provide cares to the consumer. The PCW cannot be paid to provide care to a spouse or their minor child. The PCW is interviewed and a background check is completed. They will be provided orientation and training, become an employee of the agency who will pay them, and the agency will bill Medicaid for the PCW hours worked.

COP—Community Options Program CIP—Community Integration Program PCW—Personal Care Worker HHA—Home Health Aide

This listing is compiled courtesy of the Aging & Disability Resource Center of Brown County, for information only endorsements are not implied or assumed. ADRC of Brown County, 300 S. Adams St., Green Bay, WI 920-448-300.

Check out Community Guide on our website - www.adrcofbrowncounty.org



Services Covered through the Medical Assistance Personal Care Benefit

Wisconsin's Medical Assistance program provides personal care services which are medically oriented activities related to assisting a recipient with activities of daily living necessary to maintain the recipient in his or her place of residence in the community.

In order for services to be received under this benefit, written orders by a physician are required, the provider must be certified, and a registered nurse must visit the recipient's home to complete an assessment and develop a written plan of care. Additionally, the Personal Care Worker (PCW) must be employed by, or under contract with, the provider, supervised and trained by a registered nurse. The PCW cannot be paid to provide care to a spouse or their minor child. In addition, a PCW cannot have been convicted of a crime that directly relates to the occupation of providing personal care or other health care services. Prior authorization is also required in certain circumstances.

The following services may be covered by this benefit:

- ❖ Assistance with bathing
- ❖ Assistance with getting in and out of bed
- ❖ Teeth, mouth, denture and hair care
- ❖ Assistance with mobility and ambulation including use of walker, cane or crutches
- ❖ Changing the bed and laundering the bed linens and personal clothing of the recipient
- ❖ Skin care, excluding wound care
- ❖ Care of eyeglasses and hearing aids
- ❖ Assistance with dressing and undressing
- ❖ Toileting, including use and care of bedpan, urinal, commode or toilet
- ❖ Light cleaning in essential areas of the home used during personal care service activities
(NOTE: No more than one-third of the time spent by a PCW may be spent performing housekeeping activities)
- ❖ Simple transfers including bed to chair or wheelchair and reverse
- ❖ Accompanying the recipient to obtain medical diagnosis and treatment
- ❖ Meal preparation, food purchasing and meal serving

The following services are not covered by this benefit:

- ❖ Personal care services provided in facilities such as hospitals and nursing homes
- ❖ Homemaking services and cleaning of areas not used during personal care service activities, unless directly related to the care of the person and essential to the recipient's health;
- ❖ Personal care services not documented in the plan of care
- ❖ Skilled nursing services
- ❖ Therapy services

Information is provided courtesy of the Aging and Disability Resource Center of Brown County,
300 S. Adams, Green Bay WI 54301. (920) 448-4300 www.adrcofbrowncounty.org